

RESPONSIBLE TOURISM POLICY

Easy Camp Tenerife

Effective Date: 1 July 2026

1. Our Philosophy

Easy Camp Tenerife was created out of a passion for nature, travel and outdoor activities.

We believe that tourism can benefit both visitors and local communities, provided it is carried out with respect for the environment, local culture and applicable laws.

Our goal is to help people discover the authentic Tenerife in a responsible and sustainable way.

2. Our Commitment

As part of our business, we are committed to:

- operating in compliance with all applicable laws and regulations;
 - providing customers with clear and honest information about our services;
 - promoting legal and responsible camping;
 - encouraging responsible behaviour during visitors' stay on the island;
 - providing practical information to help improve travel safety.
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3. Respect for the Environment

We encourage our customers to enjoy natural areas responsibly.

We recommend, among other things:

- using only authorised camping areas;
 - leaving every place clean after your visit;
 - reducing the amount of waste generated;
 - respecting local flora and fauna;
 - avoiding any activities that could damage the environment.
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4. Respect for Local Communities

Responsible tourism also means respecting the people who live in Tenerife.

We encourage our customers to:

- behave respectfully and courteously;
- respect local customs and traditions;
- help maintain peace, cleanliness and public order;
- support local businesses and services whenever possible;
- use public infrastructure responsibly.

5. Safety

The safety of our customers is important to us.

For this reason, we encourage you to:

- check weather forecasts before travelling;
- follow official safety advice and public notices;
- prepare appropriately for your planned activities;
- use suitable equipment;
- exercise caution when visiting natural areas.

Each traveller is responsible for the decisions they make.

6. Information and Education

Easy Camp Tenerife provides information regarding:

- campsite rules;
- current reservation procedures;
- safety;
- environmental protection;
- the responsible use of rented equipment.

This information is provided for guidance only and does not replace official notices issued by the competent authorities.

7. Cooperation with the Competent Authorities

We respect the decisions made by:

- the Cabildo de Tenerife;
- the managers of protected natural areas;
- emergency and public safety services;
- other competent public authorities.

We encourage our customers to comply with all applicable regulations, restrictions and official recommendations.

8. Responsible Use of Our Services

Easy Camp Tenerife provides camping equipment rental services.

We do not organise trips, act as tour guides or operate as a travel organiser unless this is expressly stated in a separate offer.

Each customer is responsible for planning their own stay and for complying with all applicable laws and safety requirements.

9. Honest Communication

We make every reasonable effort to ensure that the information published on our website is accurate, up to date and easy to understand.

If you notice any inaccuracies or outdated information, we would appreciate hearing from you.

Your feedback helps us continuously improve the quality of our content.

10. Continuous Improvement

We regularly review our business practices and strive to develop them responsibly.

We are committed to continuously improving the quality of our services and promoting good practices in responsible tourism, environmental protection and safety.

11. Our Responsibility

As the owner of the Easy Camp Tenerife brand, we are committed to conducting our business in accordance with applicable laws and with respect for the rights of our customers.

At the same time, responsible tourism requires the cooperation of everyone involved. Each traveller is responsible for their own decisions, behaviour and compliance with local regulations during their stay in Tenerife.

12. Updates to this Policy

This Responsible Tourism Policy may be updated periodically in the event of:

- changes in applicable legislation;
- the development of Easy Camp Tenerife's business;
- the introduction of new services;
- changes to recognised best practices in responsible tourism.

The current version of this document will always be published on our website.

13. Contact

If you have any questions regarding this Responsible Tourism Policy, please contact us at:

easycamptenerife@gmail.com