

ACCESSIBILITY STATEMENT

Easy Camp Tenerife

Effective Date: 1 July 2026

1. Our Commitment

Easy Camp Tenerife is committed to making this website accessible to the widest possible audience, regardless of age, experience, device used or level of ability.

Our goal is to provide convenient, clear and intuitive access to the information and services available on this website.

2. Accessibility Standards

When designing and developing this website, we follow digital accessibility best practices and strive to comply with internationally recognised standards, including:

- **Web Content Accessibility Guidelines (WCAG) 2.1;**
- **Level AA**, where applicable to the nature and scope of our business.

We are committed to continuously improving the accessibility of our website as it evolves.

3. Accessibility Features

We endeavour to provide, among other things:

- a clear and well-structured content layout;
 - a logical heading hierarchy;
 - sufficient contrast between text and background;
 - compatibility with desktop computers, tablets and smartphones;
 - intuitive navigation;
 - clear and understandable language;
 - appropriately labelled buttons and navigation elements, where technically feasible.
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4. Compatibility

This website has been designed to work correctly with the latest versions of the most commonly used web browsers, including:

- Google Chrome;
- Mozilla Firefox;
- Microsoft Edge;
- Safari.

We also strive to ensure compatibility with modern mobile devices.

5. Accessibility Limitations

Despite our ongoing efforts, some parts of the website may not yet fully meet all accessibility requirements.

These may include, among others:

- content provided by third parties;
- embedded Google Maps;
- content published by third-party providers;
- elements affected by the technical limitations of the platform used.

We will continue to improve accessibility wherever reasonably and technically possible.

6. Third-Party Content

Some features of this website may rely on services provided by third parties.

Easy Camp Tenerife does not have full control over the accessibility of those services.

This applies in particular to:

- Google Maps;
 - social media platforms;
 - external platforms or services embedded within the website.
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7. Reporting Accessibility Issues

If you encounter any accessibility issues while using this website, we encourage you to contact us.

Every report will be carefully reviewed, and where technically feasible, we will make reasonable efforts to implement appropriate improvements.

Contact:

easycamptenerife@gmail.com

8. Alternative Contact Methods

If you are unable to use this website due to technical reasons, you may contact us via:

- email;
- telephone;
- WhatsApp.

We will make every reasonable effort to provide the information you need in a suitable format.

9. Continuous Improvement

Digital accessibility is an ongoing process.

We regularly review the performance of our website and, whenever possible, implement improvements to enhance the user experience for everyone.

10. Changes to this Statement

Easy Camp Tenerife reserves the right to update this Accessibility Statement in the event of:

- technological developments;
- changes or improvements to the website;
- changes in applicable legislation;
- the introduction of new features or functionalities.

The current version of this document will always be available on the website.

11. Contact

If you have any questions regarding the accessibility of this website, please contact us at:

easycamptenerife@gmail.com